From: Rich Cox (Online)

To: 'microsoft.atr(a)usdoj.gov'

Date: 1/23/02 11:10am **Subject:** Microsoft Settlement

Greetings,

Please don't allow Microsoft to settle the antitrust case with this kind of 'penalty'. Donating refurbed computers and MS Software to schools while a laudable action, isn't what needs to be done with this issue. The software basically costs MS nothing, and allows MS a toehold into one of their competitors last remaining competitive areas.

Microsoft needs to be penalized in a severe and uncompromising manner. They must not be allowed to continue their software monopoly and anticompetitive practices.

- 1. MS code needs to be opened up to EVERYONE, not just who MS specifies or allows with very narrow language.
 - 2. MS needs to fined.
 - 3. MS needs to be broken into separate companies.
- 4. MS's deals with hardware vendors with respect to licensing and only allowing windows to be installed on new PC's needs to be nullified. People must be allowed ot choose their OS, or not buy one at all when they buy a computer.
- 5. Internet Explorer needs to be removed from the OS, there isn't any need ofr it to be so tightly integrated.
- 6. MS needs to be financially responsible for serious bugs / security problems in their software. Outlook / Exchange and IIS is a nightmare, there have been several high profile incidents in the past year alone. MS's culpability in these is very apparent. They need to design their software with security in mind.

MS is working very hard to expand their monopoly into the hardware and services area, please stop them now! There needs to be competition and fairness in the software / hardware market.

Thanks!

Rich Cox Database Administrator University of Phoenix Online Phone: 602-758-1977

Email: Rich.Cox@Phoenix.Edu <mailto:Rich.Cox@Phoenix.Edu>